

APPY EVER AFTER?

Adopting workflow apps makes worklife in the UK simpler and less stressed

Re-flow

Research conducted by: **YouGov**

File and error

The average UK worker spends...

1 working-week per year reading paper work

UK Average: 36.9 hours
Highest: North East—43 hours
Lowest: South East—34 hours

4.5 working days a year filling out paperwork

UK Average: 32 hours
Highest: NIreland—36.5 hours
Lowest: London—27.5 hours

1.5 working days a year looking for lost paperwork

UK Average: 9.2 hours
Highest: North West—11 hours
Lowest: Eastern-England—7.5 hours

Paperwork pandemonium

Spend more than 7 hours a month reading paperwork?

The people spending over 7 hours a month reading paperwork were mainly office workers, but interestingly field based roles also have a high number, with Construction at 23%, Manufacturing at 20% and Transport and Distribution at 15%.



Print condition

Even though 58% of UK workers ALWAYS have a smartphone on them at work, only 39% carry digital copies of information instead of paper copies.

It's so easy being green

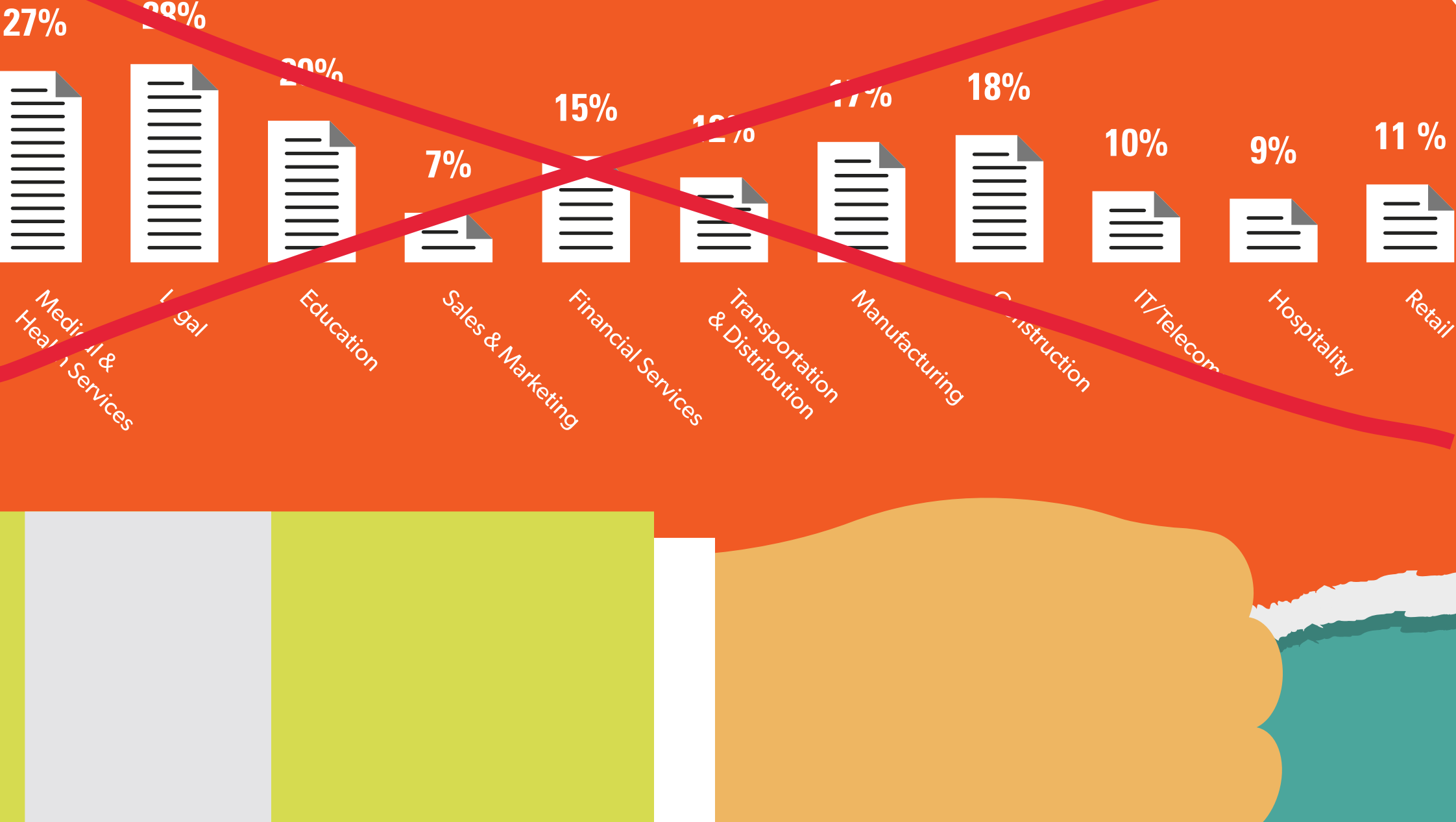


Drowning in documents?

People working in the medical sector have the highest number of people spending more than 7 hours a month filling out paperwork. Surprisingly, people working in construction spend a similar amount of time completing paperwork to people working in traditionally paperwork-heavy professions such as education and legal.

SAVE ME!

7+ hours a month form filling...



Top 5 industries that lack confidence in form filling



Build confidence use automated forms that guide users through!

Trust or bust

24% of UK workers are unconvinced that people are completing work when they say they are.

FYI...

14% of UK workers feel that they don't have access to the relevant information and instructions to do their job well.

The burden of bureaucracy

Is life at work too bureaucratic, putting procedure before common sense?

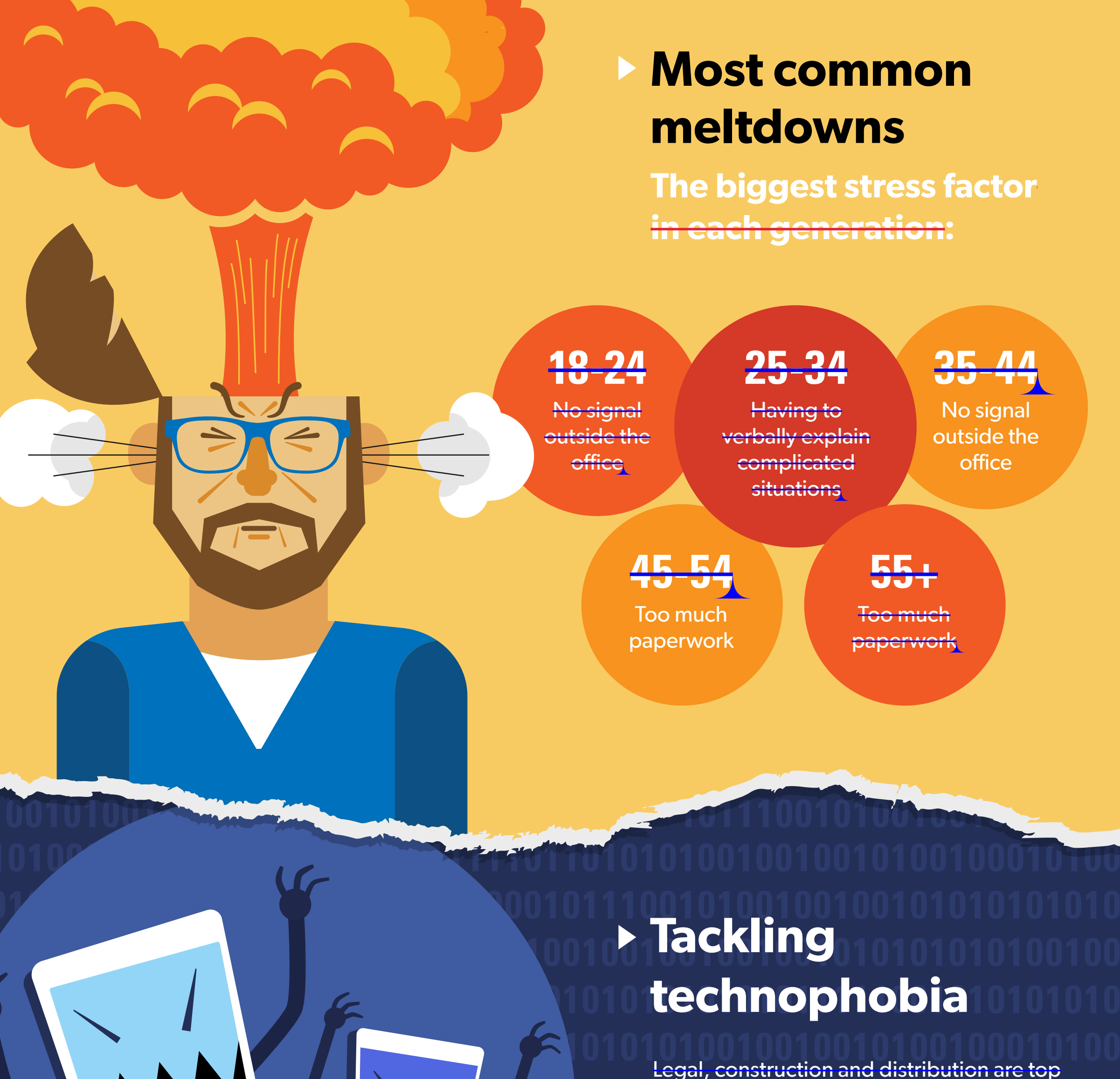
YES 35%

YES 30%

Do you feel you often have to read information that isn't relevant?

Most common meltdowns

The biggest stress factor in each generation:



Tackling technophobia

Legal, construction and distribution are top of the list of technophobia, with significantly higher resistance than other sectors to learning to use new, more suitable software.

A study by McKinsey and Company recently ranked the construction sector as the second worst adopter of technology after agriculture and hunting.

Most stressful work information communication situations across the UK

1. No signal/WiFi to access information outside the office
2. Reading and completing lots of paperwork
3. Trying to interpret other people's handwriting
4. Can't communicate with colleagues working different shifts
5. Verbally explaining complicated technical situations
6. Software appearing differently on devices
7. Providing evidence of what work I completed/when
8. When I can't easily make changes to plans with people
9. When I lose to keep important forms
10. When I try to keep related paperwork together

Work woes

UK workers endure a range of work worries and planning pains. In our map, we highlight which pressures stress out each part of the country.

Specs and the City

London
 Most stressed when things don't meet their specifications, such as instant signal to access information, being able to communicate with people who work different shifts and using software that looks the same across all devices and browsers.

Obsolutely Fabulous

South East
 Most likely to continue using outdated software than learn something new, even if a better alternative is available.

Exceeding reading

South West
 Believe they are wasting the most amount of time reading irrelevant information in paperwork.

Open books

Wales
 The least likely to avoid reading for pleasure based on the amount they are already reading at work and the least likely to be carrying a smartphone at work.

Region of reason

West Midlands
 Least likely to find the workplace overly bureaucratic, least stressed about having to complete lots of paperwork and least likely feel that they are reading irrelevant information.

Stressed assured

Northern Ireland
 Spending the most amount of time in the UK on form filling, getting stressed about explaining technical subjects to people, changing plans after they've been made and providing evidence of what work they've completed.

Admin anxiety

North West
 Administration is a concern as they spend the most amount of time looking for lost paperwork and are the most stressed about keeping paperwork organised.

Mobile working and lots of paperwork don't go together!

There's a better way to schedule, track optimise and audit field work without the stresses and barriers of old-school information management.

Keep it together with Re-flow